

Policy for payment of arrears of electricity bill by the consumers-

(See clause 10.13 of the BESC-2007)

Sl No.	Category of Consumers	Limit amount for instalment (Amount in Rs.)
1.	Kutir Jyoti (KJ) (Urban & Rural)	500/-
2.	Domestic Service (DS)-I, Non-Domestic Service (NDS)-I	3,000/-
3.	Domestic Service (DS)-II, Domestic Service (DS)-III Non-Domestic Service (NDS)-II and Non-Domestic Service (NDS)-III	10,000/-
4.	(a) Low Tension Industrial Service (LTIS)-I (b) Low Tension Industrial Service (LTIS)-II	20,000/- 50,000/-

- The applicant shall submit his application with all details along with copy of latest electricity bill to the designated officer who is empowered to grant the instalment by speed post or hand delivery under proper receipt and the designated officer shall approve the proposal within ten days or reject the proposal recording the reasons for rejection and communicate to the consumer.
- Any consumer whose line is running and exercises option for payment of arrear in instalment shall have to deposit minimum 25% of the total arrear as 1st instalment along with the amount of the current monthly bill and the balance arrear may be paid in maximum five monthly equal installments alongwith the current bill and interest on arrear amounts at the rate of Delayed Payment Surcharge on reducing balance basis till entire arrear is paid.
- A consumer whose line is disconnected shall have to pay 30% of total arrear amount along with applicable reconnection charges as first installment and rest in maximum up to five monthly installment.
- The interest on unpaid amount of arrear shall be equal to the Delayed Payment Surcharge (DPS) as specified in the prevalent tariff order.

- The licensee shall prepare a chart for payment to be made by the consumer indicating the amount and date by which the payment has to be made by the consumer and hand over the approved chart to the consumer.

The payment of 1st installment shall be made within seven days of the handing over the chart to the consumer.

- **The designated officer to grant the installment shall be as indicated below-**

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(i)	Asst. Electrical Engineer of Electric Supply Sub-division/ Asst. Electrical Engineer (Revenue) of Electric Supply Division	Up to Rs. 10,000/-
(ii)	Electrical Executive Engineer, Electric Supply Division	Up to Rs. 50,000/-
(iii)	Electrical Superintending Engineer, Electric Supply Circle	Full power
(iv)	Managing Director of the Licensee	Full Power

- The Petitioners shall prepared separate policy for allowing instalment in payment of arrear bill for other categories of consumers who are not covered under the present scheme.
- The approved policy may be implemented from the date it is published as notice in newspaper for public by the petitioner and also placed on the website of petitioner licensee.

PAYMENT CHART

Name of the Electric Supply Division.....

Amount of Arrear.....Rs.....

Consumer no. and address.....

Category of consumers.....

Sl. No.	No. of Installment	Amount of Arrear (Rs.)	Amount of Interest (Rs.)	Amount of current bill (Rs.)	Total Amount (Rs.)	Date of Payment (Rs.)
1.	1 st installment					
2.	2 nd installment					
3.	3 rd installment					
4.	4 th installment					
5.	5 th installment					
6.	6 th installment					

Received the approved chart

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(Name and Signature of the Consumer)

Approved the chart

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(Name and Signature of the Authority)