



Illuminating lives...

# SOUTH BIHAR POWER DISTRIBUTION CO. LTD.,

Registered Office: Vidhyut Bhawan, Bailey Road, Patna-21.

A Govt. of Bihar undertaking  
(Commercial Department)

CIN No. U40109BR2012SGC018890

Letter No.....

Dated.....

From,

**Narendra Kumar,**  
Chief Engineer (Com.)

To,

**Electrical Superintending Engineer,**  
All Electric Supply Circles, SBPDCL

**Electrical Executive Engineer,**  
All Electric Supply Divisions, SBPDCL

**Assistant Electrical Engineer,**  
All Electric Supply Sub-divisions, SBPDCL

Sub - **Policy for instalment of arrears of consumers as per clause no.- 10.13 of Bihar Electricity Supply Code-2007.**

Ref. :- (i) BERG Case No.- 01/2017.  
(ii) This office letter no.- 2001 dated 19.11.2014.

Sir,

With reference to the above, it is to mention that the policy for Grant of Instalment Facility for recovery of dues from consumers was circulated vide this office letter no.- 2001 dated 19.11.2014 for LT consumers.

As per the circular, presently six instalments for LT consumers and three instalments for HT consumers are being allowed for payment of arrears of electricity bill. This is applicable for both running as well as disconnected consumers. In view of the quantum of arrears with HT and LT consumers, the existing number of instalments have been inadequate resulting non-payment of arrears by the consumers. Keeping this in view, it has been considered to modify the instalment policy.

Hon'ble Commission in Case No.- 01/2017 in order dated 14.06.2017 has approved policy for instalment of arrears in suppression of Commissions earlier order dated 10.11.2014 in Case No.- 02 & 05/2014 (circulated vide this office letter no.- 2001 dated 19.11.2014) for LT consumers and Order dated 24.06.2015 in Case No.- 21/2015 for HT Consumers. The main points of approved order dated 14.06.2017 in Case No.- 01/2017 is for all categories of LT and HT consumers as detailed hereunder:-

7.1 Consumers shall be allowed for payment of electricity bill in instalment if the quantum of bill has accumulated for the amount as detailed below:-

Sl. No.	Category of consumers	Minimum amount of arrear bill for consideration of payment in installment
1	Kutir Jyoti (KJ) (Urban & Rural)	Rs. 500/-
2	Domestic Service (DS)-I, Non Domestic Service (NDS)-I	Rs. 1,000/-
3	Domestic Service (DS)-II, Non Domestic Service	Rs. 5,000/-

South Bihar Power Distribution Co. Ltd.; Vidhyut Bhawan, Bailey Road, Patna – 21.

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(Com.) 150/2017

	(NDS)-II	Rs. 5,000/-
4	a) Low Tension Industrial Service (LTIS)-I b) Low Tension Industrial Service (LTIS)-II & PWW	Rs. 20,000/- Rs. 50,000/-
5	Agriculture (IAS-I & IAS-II)	Rs. 5,000/-
6	Street Light (SS) (metered & unmetered)	Rs. 5,000/-
7	High Tension Consumers (HTS-I, HTS-II, HTS-III, HTS-IV, HTSS & RTS).	Rs. 1,00,000/-

7.2. The designated officer to grant installment shall be as under:-

(i) For LT Consumers:-

Sl. No	Name of Officer empowered to grant installment of consumers within their territory	Amount of arrear
1	Asst. Electrical Engineer of Electric Supply Sub-division, Assistant Electrical Engineer (Revenue) of Electric Supply Division	Upto Rs. 10,000/-
2	Electrical Executive Engineer, Electric Supply Division	Rs. 50,000/-
3	Electrical Superintending Engineer, Electric Supply Circle	Rs. 5,00,000/-
4	G.M. (Revenue)/Director (Finance)/M.D.	Full power

(ii) For HT/RT consumers:-

Sl. No.	Name of Officer empowered to grant installment of consumers within their territory	Amount of arrear
1	C.E. (Commercial/ G.M. (Revenue)	Upto Rs. 25,00,000/-
2	Director (Finance)/M.D. of the Licensee	Full power

7.3 The applicant shall submit his application with all details along with copy of latest electricity bill to the designated officer who is empowered to grant the installment by speed post or hand delivery under proper receipt and the designated officer shall approve the proposal within ten days or reject the proposal recording the reasons for rejection and communicate to the consumer.

7.4 Any consumer whose line is running and exercises option for payment of arrear in installment shall have to deposit minimum 25% of the total arrear as 1st installment along with the amount of the current monthly bill and the balance arrear may be paid in maximum twelve monthly equal installments in case of LT connection or six monthly equal installments in case of HT connection along with the current bill and interest on arrear amounts at the rate of Delayed Payment Surcharge as specified in the prevalent tariff order on reducing balance basis till entire arrear is paid.

7.5 A consumer whose line is disconnected and opt for reconnection, exercising option for payment of arrear in instalment shall have to deposit minimum 30% of total arrear amount along with applicable disconnection and reconnection charges as first instalment and the balance arrear may be paid in maximum five monthly equal instalments along with the current bill and interest on arrear amount at the rate of Delayed Payment Surcharge as specified in prevalent tariff order on reducing balance basis till entire amount is paid.

7.6 The licensee shall prepare a chart in the format as specified in Annexure-A for payment to be made by the consumer indicating the amount and date by which the payment has to be made by the consumer and hand over the approved chart to the consumer.

The payment of 1st installment shall be made within seven days of the handing over the chart to the consumer.

The order dated 14.06.2017 of Hon'ble BERC has been uploaded on the Company Website [www.sbpdcl.in](http://www.sbpdcl.in) & [www.sbpdcl.co.in](http://www.sbpdcl.co.in).

In order to enhance revenue realization and facilitate payment of arrears by consumers from running as well as disconnected consumers (LT/HT), the modified policy of instalment may be implemented with immediate.

Yours faithfully

Sd/-

**(Narendra Kumar)**  
Chief Engineer (Com.)

Memo No.....

Dated.....

Copy forwarded to M/s India Power Corporation (Bodhgaya) Ltd, First & Second Floor, Zeon Complex, Near the Fire Bgrade Office, Swarajpuri Road, Gaya – 823001/ M/s Bhagalpur Electricity Distribution Company Pvt. Ltd., First & Second Floor (above the reliance shoes), Near to Hariom Laxmi Narayan Jeweller, D. N. Singh Road, Kharmanchak, Bhagalpur for information and implementation of the modified policy in the DF areas.

Sd/-

**(Narendra Kumar)**  
Chief Engineer (Com.)

Memo No.....

Dated.....

Copy forwarded to Director(Operations)/GM-Cum-CE, PESU, Patna/all DGM-Cum-ESE, Electric Supply Area, SBPDCL/GM (F&A)/GM (Revenue)/EEE(HT Cell), SBPDCL/Chief Engineer (Com.), NBPDC for information and necessary action.

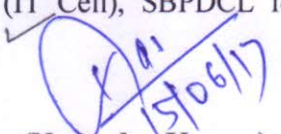
Sd/-

**(Narendra Kumar)**  
Chief Engineer (Com.)

Memo No. 648.....

Dated... 15/06/17.....

Copy forwarded to Electrical Executive Engineer (IT Cell), SBPDCL for placing this letter on company website.

  
**(Narendra Kumar)**  
Chief Engineer (Com.)

